



Thanks for shopping with Melon, we love having you as customer and hope that you enjoy your Melon products as much as we enjoyed designing and making them!

If for any reason the item(s) you've purchased don't work for you, don't worry. We know that buying eyewear and clothing online is a little tougher than buying them in the flesh so we've made the returns process as simple and easy as possible.

To make a return of a UK order simply follow these steps below:

1. Fill out the returns form below.
2. Connect to the Royal Mail Tracked Returns site for Melon Optics at <http://www.royalmail.com/track-my-return/pick-a-retailer>
3. Follow the directions on screen
4. Put the items you would like to return and this completed form in a box (feel free to use the box we sent the order in).
5. Seal the box and stick the Royal Mail returns label to the box, covering the original label
6. Take the box to your local post office and send the parcel for free!

For returns outside of the UK, please contact us at hello@melonoptics.com

As soon as we receive your returned items, we'll be sure to get your exchange or refund sorted out right away*. If you do have any questions that we can help you with, please feel free to email us at hello@melonoptics.com :-)

	Item to Exchange / Refund 1:	Change to:
Exchange or Refund?		
Model		
Colour		
	Item to Exchange / Refund 2:	Change to:
Exchange or Refund?		
Model		
Colour		
	Item to Exchange / Refund 3:	Change to:
Exchange or Refund?		
Model		
Colour		

If you are requesting an exchange and would like the items sent to a different address to the original address given, please provide us with details

*Our refund period is up to 14 days and our exchange period is up to 30 days after the original purchase date.